

Quality Policy Statement

Simplified Loader is dedicated to a Quality Policy that ensures that its products and services fully meet the requirements of the customer at all times.

The goal of the Company is to achieve a high level of customer satisfaction at all times. Commitment to the implementation of supporting managerial and business operational systems is essential in realising that goal.

Simplified Loader believes in the concept of a customer and supplier working together in pursuing this policy and in the continual striving for improvements in service/supply quality.

The Quality Policy is based on three fundamental principles:

- Ensuring that we fully identify and conform to the needs of our customers
- Every employee understanding their job and doing it correctly first time
- Identifying the potential for risk/errors and taking actions to eliminate them. To equally identify opportunities and maximise upon them.

To ensure that the policy is successfully implemented, staff are responsible for identifying customer requirements and ensuring that the correct processes are followed to meet these requirements.

Objectives needed to ensure that the requirements of the policy are met, and that continued improvement is sought are set, determined, and monitored by the Senior Management team (Management Review).

The Quality Policy principles are communicated and made available to staff at all times. The objectives are communicated to Management. Training is an integral part of the strategy to achieve the objectives.

Simplified Loader is committed to operating to the standard and to maintaining the necessary quality approvals consistent with our customer requirements.

We ensure that all of our personnel understand and fully implement our Company policies and objectives and are able to perform their duties effectively through an ongoing training and development programme.

Authorized signatory



Puneet Vishnoi (General Manager)
Simplified Loader

Signed on: 05-Sep-2024